



Program Statistics | July 1, 2007 - June 30, 2008

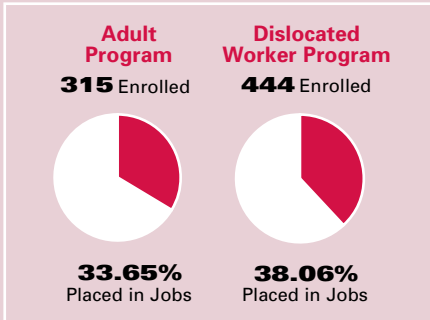
## EMPLOYMENT SERVICES

(UNITS OF SERVICE)

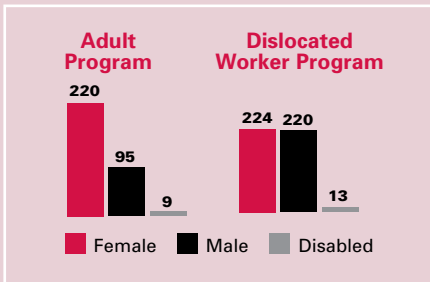
Job Seeker Registration	13,356
Labor Market Information	17,001
Resume Preparation Assistance	1,841
Job Search Planning	1,724
Job Search Workshops	1,304

## WORKFORCE INVESTMENT ACT (WIA) ADULT AND DISLOCATED WORKER PROGRAMS

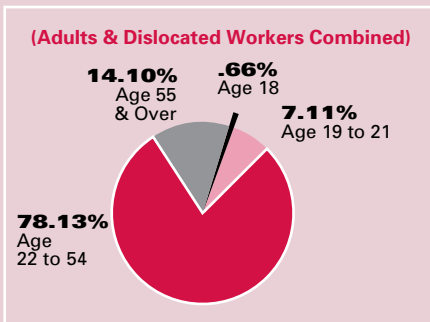
### TOTAL PARTICIPANTS



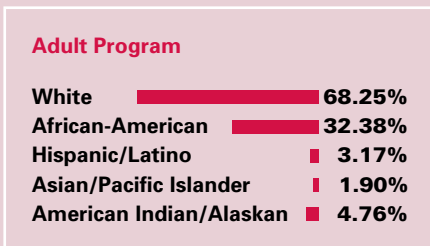
### BY GENDER



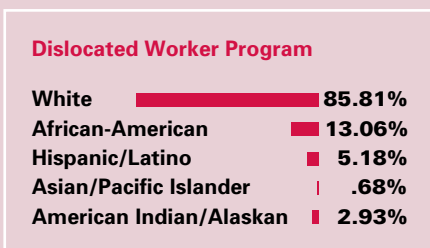
### BY AGE



### BY ETHNICITY

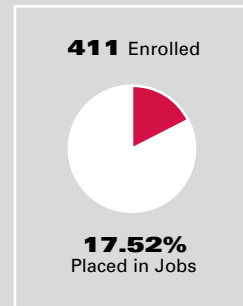


### BY ETHNICITY

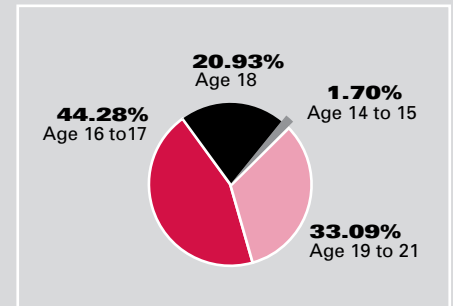


## WORKFORCE INVESTMENT ACT (WIA) YOUTH PROGRAM

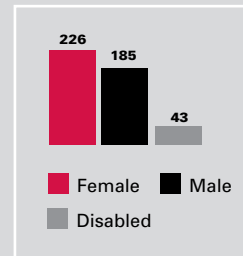
### TOTAL PARTICIPANTS



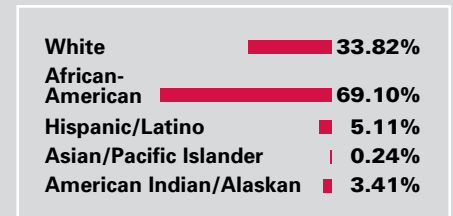
### BY AGE



### BY GENDER



### BY ETHNICITY



## WORKFORCE INVESTMENT ACT (WIA) PERFORMANCE REPORT

Category	Value	% of Goal
<b>Adults</b>		
Entered Employment Rate	110%	110%
Employment Retention Rate (at 6 mo.)	107%	107%
Average Earnings (in 6 mo.)	113%	113%
Employment and Credential Rate	113%	113%
<b>Dislocated Workers</b>		
Entered Employment Rate	102%	102%
Employment Retention Rate (at 6 mo.)	106%	106%
Average Earnings (in 6 mo.)	104%	104%
Employment and Credential Rate	63%	63%
<b>Older Youth (19-21)</b>		
Entered Employment Rate	106%	106%
Employment Retention Rate (at 6 mo.)	103%	103%
Average Earnings (in 6 mo.)	119%	119%
Credential/Certificate Rate	85%	85%
<b>Younger Youth (14-18)</b>		
Skill Attainment Rate	107%	107%
Diploma or Equivalent Attainment Rate	106%	106%
Retention Rate (at 6 mo.)	106%	106%
<b>Customer Satisfaction</b>		
Participant Score	104%	104%
Employer Score	99%	99%

# JOBS, EDUCATION & TRAINING (JET) PROGRAM

OCT 1, 2007 - SEPT 30, 2008

## TOTAL PARTICIPANTS

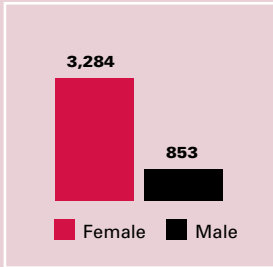
**4,137** Enrolled\*



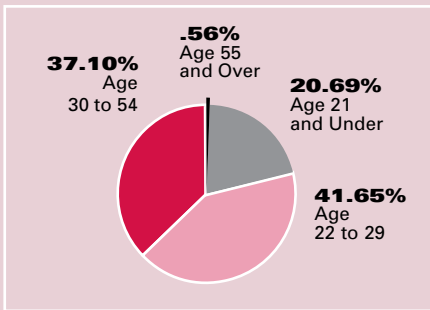
**35.60%**  
Placed in Jobs

\* includes 3872 custodial participants, 241 non-custodial participants and 24 food stamp only participants.

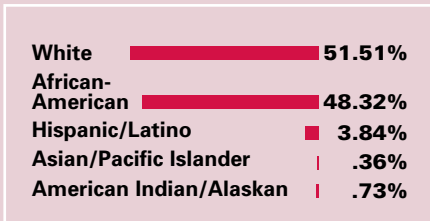
## BY GENDER



## BY AGE



## BY ETHNICITY



KALAMAZOO & ST. JOSEPH COUNTIES



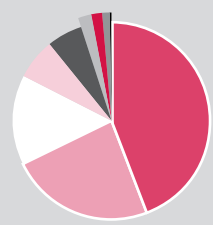
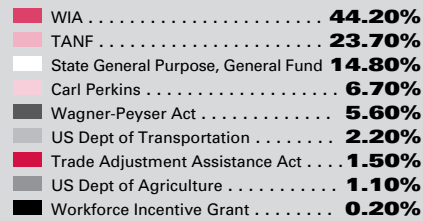
**Michigan Works Service Center - Kalamazoo County**  
1601 Burdick St., Kalamazoo, MI 49001  
269.383.2536 • 800.285.WORKS (9675)

**Michigan Works Service Center - St. Joseph County**  
16587 Enterprise Drive, Three Rivers, MI 49093  
269.273.2717 • 800.285.WORKS (9675)

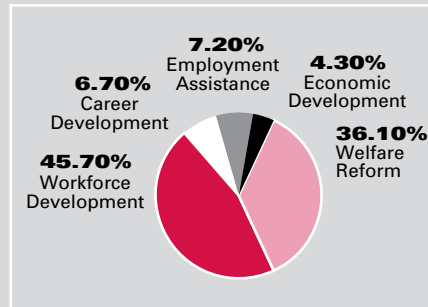
www.upjohn.org/miworks

## DISTRIBUTION OF FUNDS\*

### BY FUNDING SOURCE



### BY PROGRAM FOCUS



\*Total Funds Distributed:  
**\$10,177,582**

## EMPLOYEE ENHANCEMENT PROGRAM GRANTS 07-08

Provided training for **220 employees** at the following companies:

**Accrosecal**  
**Alliant Engineering**  
**American Metal Fab, Inc.**  
**Americraft Carton, Inc.**  
**A.M. Todd Company**  
**Borroughs Corporation**  
**Disaster Restoration, Inc.**  
**Heritage Community of Kalamazoo**  
**Humphrey Products**  
**PulverDryer USA, Inc.**  
**Schupen & Sons**  
**Stryker Corporation**  
**Vaupell Midwest Molding & Tooling**

## ECONOMIC DEVELOPMENT JOB TRAINING GRANTS 07-08

in partnership with the Michigan Economic Development Corporation provided training at the following companies:

### 2007

**Parker Hydraulics (35 Employees)**

### 2008

**MPI Research (311 Employees)**  
**Manufacturing Sector Lean Initiative (236 Employees)**

- Carter Associates
- Fabri-Kal
- Humphrey Products
- Kadant Johnson
- Sturgis Molded Products
- Unifab Corporation
- Wright Coating

These grant programs funded the following Training Courses:

### Applied Academics

- Accounting
- Technical Mathematics
- Gage Repeatability & Reproducibility
- Geometric Dimensioning & Tolerancing
- Blueprint Reading

### Information Technology

- Microsoft Office, Excel, Access, PowerPoint

### Machine and Tool Specific

- MasterCam
- Machine Tool Operations
- Welding
- Electrical
- Pneumatics/Hydraulics
- Mechanical
- Soldering

### Management and Supervisory

- Leadership
- Managing Projects
- Earned Value Management
- Workplace Spanish
- Communication Skills
- Employment Law
- Audit/Certification Understanding and Preparation

### Process Improvement

- Lean
- Six Sigma
- Failure Modes Effects Analysis
- Root Cause Analysis
- Value Stream Mapping
- Total Quality Applications
- Process Validation